



**Corporate Presentation Dec 2021** 

Contents	Introduction of BESHOM
	Business Operation Review
	Financial Highlights
	Dividend Policy



### **BESHOM HOLDINGS BERHAD**

"Hai-O was established in 1975 and over the years, has entrenched its position as a premier player in traditional healthcare product company in Malaysia.

After 46 years, it is time to reorganize, an exercise which culminates in the transfer of listing status to Beshom Holdings Berhad ("BESHOM"), the new holding company of the Hai-O group of companies.

The transfer of listing status was completed on 29 Nov 2021.

Over four decades, we have upheld our mission to enhance the well-being for all. Our foundation of hard work and steadfast values will grow even stronger under BESHOM – "THE BEST STARTS FROM HOME".



### **Brand Story**

We believe in the importance of a good start, which underscores our motto of "The Best Starts From Home".

For over four decades, we have upheld our mission to enhance the well-being for all.

What do we mean by wellness to all?

#### **For Our People**

Making wellness and healthcare products more accessible has and will always be our goal.

#### For Our Livelihood

A platform to enhance the quality of life by giving support and opportunities.

#### **For Our Future**

Improve the well-being of humankind through innovative healthcare and technology.

#### **For Our Legacy**

Building a world based on trust, values, integrity and sustainability for the future generations.

#### THE BEST STARTS FROM HOME

#### Mission

 We are committed to promoting healthcare culture and improving human's well-being.

#### Vision

 We aim to become the premier healthcare company in Malaysia and thereby bringing the greatest value and pride to our customers, business partners, employees and shareholders.

### Corporate Values

- **S**ocial Responsibility
- Excellent Services
- Attitude
- **G**rowing
- **U**nity
- **L**oyalty
- Learning

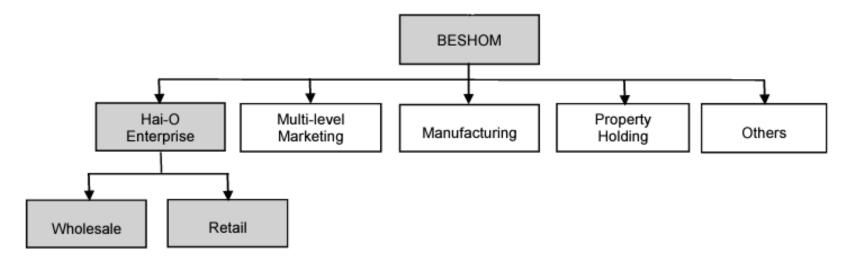
### **Rationale for Internal Reorganisation**

The reorganization is to streamline the various business units so that each can have greater focus and operational efficiency while also tapping the potential for greater cooperation and synergy.

There is no change to our business activities encompassing multi-level marketing (MLM), wholesaling and retailing of herbal medicines, healthcare products, wellness and beauty products and also TCM manufacturing services.

### **Rationale for Internal Reorganisation**

In addition, after the completion of the Proposed Internal Reorganisation, the Board intends to further streamline the BESHOM Group to have separate identifiable business streams which better reflects the diverse operations of BESHOM Group as illustrated below:-



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Business
Operations
Review

Wholesale

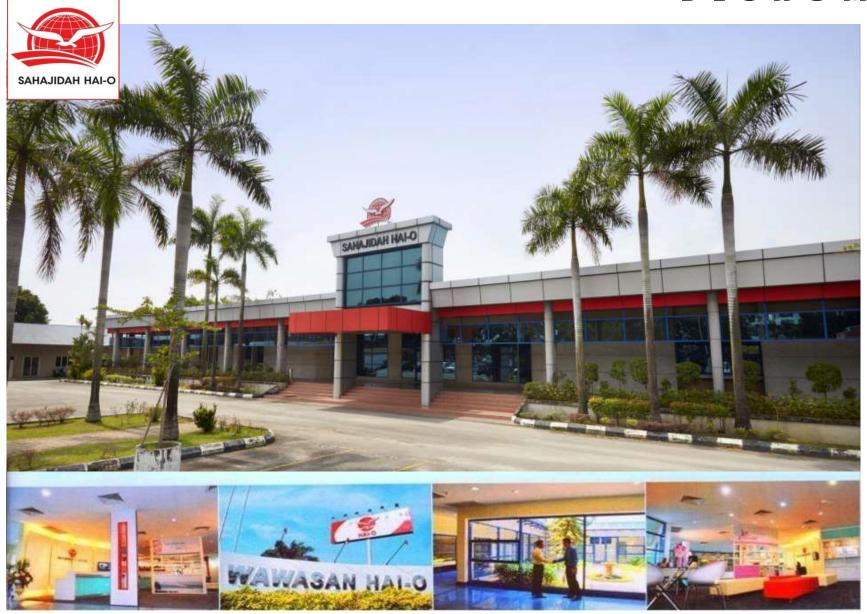
Retail

Manufacturing & Others

# B E S H O M



#### BESHOM





### One of the leading Home-grown MLM companies in Malaysia

- ✓ HQ in Klang, Selangor Wawasan Hai-O;
- ✓ Regional offices / branches in Jakarta Indonesia, Brunei & Singapore;
- √ >80,000 active members;
- √ 36 stockists, branches and sales point nationwide and Brunei;
- ✓ About 80% members are Bumiputra & majority are female;



## **MLM**

#### **Core Drivers**

- Offering Fair and Attractive Commission Scheme, up to 67% payout ratio;
- Offering Quality and wide range of products;
- Offering Attractive Overseas Incentive Trip and Other Rewards to recognize the outstanding achievement;
- Strong corporate branding "Sahajidah Hai-O" clearly differentiate MLM business model with other divisions;
- Resilient Distributors Force & Focused Management Team;
- Leverage on IT to improve efficiency and CRM;
- E-commerce, Digitalisation & Social Marketing.

"**SHOM** is committed to fostering entrepreneurship skills in Bumiputra and encourage dealers make this business as a career of choice."











### MLM

BESHOM

Strategies – To maintain Sustainability and Continuity



# Development of Business Network & Members' Growth

- ✓ Our strategies to "Recruit, Retain & Reward" members;
- ✓ Offering convenient business startup services, such as business starter reward plan/ easy payment facilities;
- ✓ To nurture & develop young, aspiring entrepreneurs;
- ✓ To establish progressive educational programs to equip distributors of all rankings with competitive advantages in doing business.



### **Rewards & Incentives**

- ✓ Over 2,000 distributors qualified for the Overseas incentive trips to places such as Italy, Gold Coast & Melbourne, Australia, Korea, Switzerland & Paris, Hong Kong and some main cities of China;
- ✓ Offer attractive package to new member & renewed members group;
- ✓ Initiate programs targeted "enthusiastic young group";
- ✓ Upgrade incentive campaigns & revise reward plan.



# Recognition





# Recognition



### Wide range of Products offering

Food & Beverages

Beauty,
Skin care &
Personal care

Health supplements & Nutrition food

Household & Accessories

Wellness products

# Food & Beverages





# Food & Beverages



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# Health supplements & Nutrition Food

















## Health supplements & Nutrition Food









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# Health supplements & Nutrition Food





### **Wellness Products**



#### BESHOM

### Wellness Products





### Wellness Products









#### BESHOM





#### BESHOM







# NEW PRODUCTS DURING FY2021/22

New Product (Feb 2021):
Min Kaffe (Enhanced Formula)
(Formulated with Sweetality, Upgraded Bamboo salt & New packaging)



### New Product (Apr 2021): Eziclean Laundry Powder





### New Packaging (July 2021): Eury Jack Capsule (new look)



# New Product (Sept 2021): 360 THERA Short Bra







# New Product (Oct 2021): AiryVentz Air Purifier







#### **Results and Conclusions:**

Based on these experiments, we conclude that the test fabric is effective at reducing SARS-CoV-2 infection of Vero E6 cells *in vitro*. After immediate exposure, viral infectivity was reduced 3.5 log (99.97%) compared to control samples.

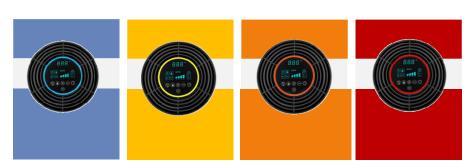






#### Real-time air quality monitoring

- 4 LED indicator
- PM 2.5 value









360° air purification with spiral air outlet



Convenient timer setting at 2H, 4H and 8H



Intelligent Auto
Mode Purification



Adjustable fan speed at 4 modes



Quiet sleep mode





Easy filter care reminders

### New Product (Oct 2021): Cozuma Dazzle Me Eyeshadow



### **MLM BUSINESS ACTIVITIES UPDATE**

### Effective Sales Campaign & Promotions





exchange must be done within 3 months from the invoice date, subject to stock availability.

SAHAJIDAH HAI-O MARKETING SDN. BHD. 199201010975 (242478 M)(AJL 93033) Wawasan Hal-O, Batu 3 1/4, Jalan Kapar, 41400 Klang, Selangor Darul Ehsan. Tel: 03-3348 8588 Fax: 03-3348 8133 http://www.shom.com.my





- . The company reserves right to change, adjust or stop this promotion.
- · Promotional items are not exchangeable or returnable except size exchange for Premium Beautiful. PB size exchange must be done within 3 months from the invoice date, subject to stock availability.



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Promotion is valid from 1 October – 31 December 2021.

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## **Upcoming Sales Campaign & Promotions**

Jeju Island & Project EMAS SHOM30



### Stockist on E-Commerce

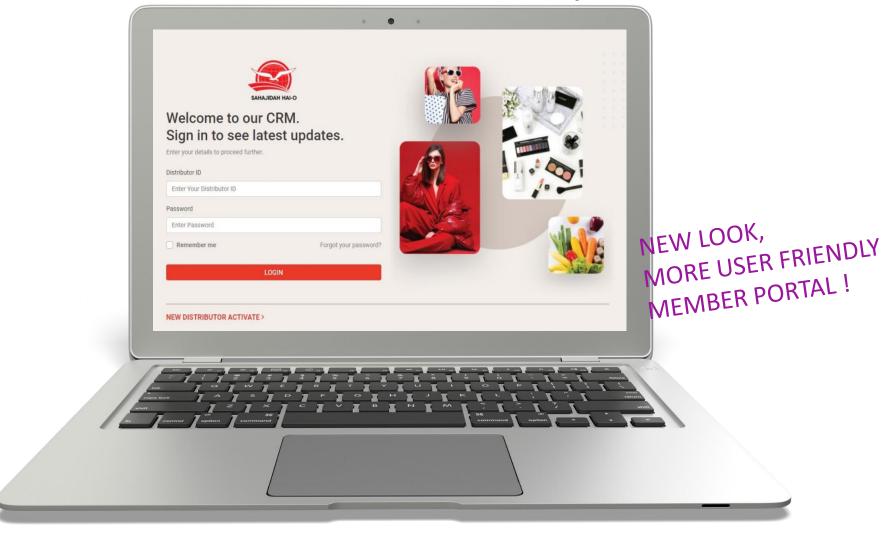


### Stockist on E-Commerce





### Member Portal Revamp



## eSHOM ACADEMY



- · Educate on Multiple Digital Skills
- Guide distributors to master social media skills and boost online business

# B E S H O M



### Wholesale

- ✓ 100 wholesalers and 2,000 retailers including Chinese Medical Halls, Restaurants, Pharmacies and Modern Trade Channels;
- ✓ Exclusive Distribution Rights for over 50 renowned brands of Chinese Medicines, health tonic, tea and healthcare products.
- ✓ Centralised purchasing support for the MLM & Retail Segment.









### Wholesale Strategies

#### **New market penetration**

To extend key account customers i.e. Modern Trade channel, Pharmacies, Restaurant chain, etc.

## Digitalisation & Cost Optimization

To continue upgrade digital platforms, social media and improve cost efficiency

Strategic Goals

**Explore new potential** under the new normal

#### **Collaboration with Retail segment**

Leveraging Hai-O Raya retail network for market expansion and product introduction

#### **Versatile products assortment**

Enhance visibility and identify profitable product lines & deepen products penetration thru new usage & export market

### Cooking Wine, Health Tonic, Tea & Wine







































## **Develop Non-Alcoholic Products and Fast Moving Consumer Goods (FMCG)**

















### Social Media "LIVE"





### **Potential Export Market - Bird nest products**



- Production facility for bird nest products are internally certified by GMP and HACCP;
- ✓ We obtained the export permit from Certification and Accreditation
  Administration of the People's Republic of China ("CNCA");
- ✓ Sarangyan brand bird's nest is available at main shopping malls at KLCC, Pavilion and Guardian in KLIA.





THE BEST STARTS FROM HOME









Hai-O Flagship Store . 海鸥旗舰店





### Retail

- ✓ A leading herbs & healthcare products chain stores in Malaysia;
- √ 54 outlets, including 7 franchise;
- ✓ Carry an extensive range of Traditional Chinese Medicines (TCMs), teas, health tonic, wines, gift packs or hampers and other healthcare products;
- ✓ As part of quality service, also provide TCMs advice to customers. Chinese physician at selected retail outlets to provide value added services in the form of general medical consultation and product knowledge.



## Retail Strategies

## STRATEGIES IN RESPONSE TO CHALLENGING TRADING CONDITIONS IN THE RETAIL SEGMENT



### Value & General Herbs, Health & Food Supplements, etc.



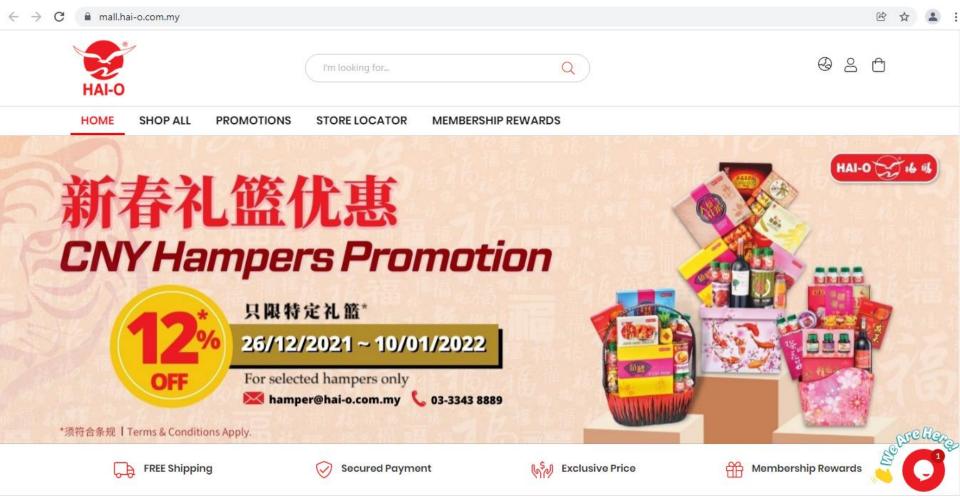
### Value & General Herbs, Health & Food Supplements, etc.







### Revamped Hai-O eStore



### 海鸥连锁店 网上商城

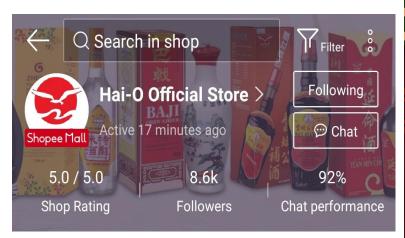
### Hai-O eStore

https://mall.hai-o.com.my/





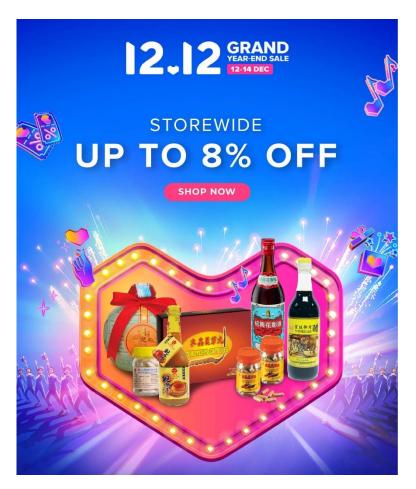












## TCM Clinic . 中医诊所









#### 新冠肺炎&疫苗接种后 身体的变化

· 什么是新冠长期后遗症(Long Covid)?

• 常见新冠后遗症的症状

· 简述新冠肺炎&疫苗的可能机制

• 中医是如何 看待及治疗

• 病案分享

日期: 21/11/2021 (星期日), 时间: 下午2点到3点 面子书直播: https://www.facebook.com/rentcmrsh

主办单位: 仁中医, 协办单位: 海鸥 欲知更多详情, 请联系: 仁中医,+6016-212 2617

#### REN TCM Sdn. Bhd. (201501009361)

www.rentcm.com | 1 REN TCM

No. 13 (GF) & 15 (GF), Jalan Suria 1/3, Bandar Seri Alam, 81750 Masai, Johor, Malaysia  送 RM50现金卷及 幸运抽奖冬虫夏草丸





#### 主讲嘉宾:







Holistic Care From The Heart

### 接种疫苗后, 体出现的变化

- · 疫苗接种后, 出现身体不适症状, 中医是如何辅助改善
- 案例分享

日期: 19/12/2021 (星期日), 时间: 下午2点到3点 面子书直播: https://www.facebook.com/rentcmrsh

主办单位: 仁中医, 协办单位: 海鸥

欲知更多详情, 请联系: 仁中医, +6016-212 2617

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主讲嘉宾:

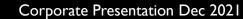
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www.rentcm.com | () REN TCM

Dec 2021









Manufacturing & Others

## Manufacturing

- ✓ 1<sup>st</sup> Company awarded with GMP TCM factory status in Malaysia;
- ✓ Maintained 2 GMP plants cater for Halal and Non-Halal products;
- ✓ Produce quality traditional pharmaceutical products and food supplements;
- ✓ Supply to in-house and OEM customers. Services include product MAL registration and in-house product QC;
- ✓ ISO 9001:2015, GMP certified, FDA registered, HACCP certified, MS ISO/EIC 17025 SAMM accredited.



## Manufacturing

- ✓ The new GMP plant in Jalan Kapar Klang fully commissioned in 2015 and has obtained HALAL certification for most of the products;
- ✓ Support the products development for MLM & Retail Segments. Expect higher contribution in near future.



































### JV – TCM Clinic



### **Peking Tong Ren Tang**

Tong Ren Tang (3 outlets)

- ✓ Established since Qing Dynasty (Year 1669);
- ✓ Listed in HK and Shanghai;
- ✓ GMP status awarded;
- ✓ Provide qualified medical practitioners from China;
- ✓ Sole distributor of Tong Ren Tang products.









### Awards & Accolades





At The Edge Malaysia Centurion Club Corporate Awards 2019 held on 12 Nov 2019, Hai-O was awarded with the:

- 1. Centurion of the Year;
- 2. Highest Growth in Profit After Tax over 3 years under the Consumer Products & Services Sector:
- 3. Highest Returns to Shareholders over 3 years under the Consumer Products & Services Sector.

### Awards & Accolades





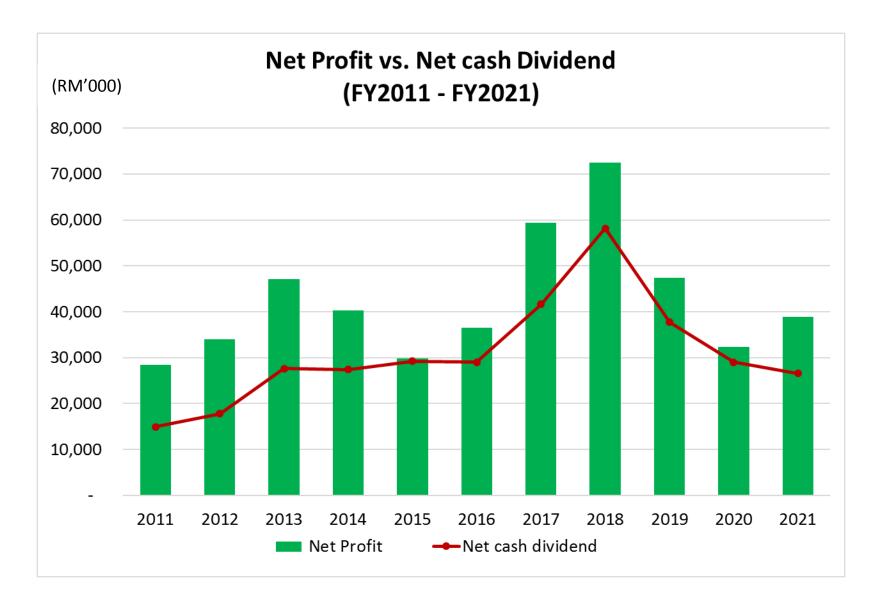






## **Dividend Policy**

- ✓ Dividend policy to distribute at least 50% of the profit for the year as dividend remains unchanged;
- ✓ FY2018 80% payout ratio (20 sen);
- ✓ FY2019 80% payout ratio (13 sen);
- ✓ FY2020 90% payout ratio (10 sen);
- √ FY2021 68% payout ratio (9 sen);
- ✓ FY2022:
- i. Share dividend on the basis of One (1) treasury share for every Twenty six (26) existing ordinary shares held distributed to entitled shareholders on 6 July 2021;
- ii. 3 sen single tier interim dividend payable on 25 January 2022.





### Thank you

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